

To strengthen our team, we are looking for a

Solution Consultant (m/f)

OMNINET Belgium | Permanent employment position | Reference Number: VAC-012

As an OMNITRACKER Solution Consultant, you will join the OMNINET Belgium division. OMNINET is vendor of the OMNITRACKER software solution, primarily utilized for ITIL Service Management processes (ITSM).

It is a challenging position which provides a wide variety of tasks at different levels.

| Your Tasks

Interesting position for somebody who wants a diverse and challenging job in software implementation/development

- As a Solution Consultant, you will be responsible for the implementation of the OMNITRACKER software solution and integration with 3rd Party Tools (e.g. via Web Services).
- This implementation will include a mixture of analysis, software configuration, customizing, development (scripting), interfacing, testing, process design and project follow up.

Analysis (20%)

- You will participate during workshops where Functional requirements will be discussed. During those workshops you will be responsible to assist the Functional Analyst to identify, analyse and document these Functional requirements and perform the Technical Analysis to translate them into Technical Requirements which you document and later on implement.
- These Technical requirements will be related to the setup and configuration of the OMNITRACKER solution which may include interfacing with 3rd party tools/solutions.

Implementation (80%)

- You will be responsible to implement technical requirements. This may include configuration and/or parametrisation, scripting, testing & documentation. This is performed by implementing the functional requirements that were discussed and documented in workshops.
- These technical requirements are mainly related to ITSM Service Management projects, supporting ITIL processes but might also be related to other functional domains.



| OMNINET Offers...

- ◆ A professional oriented company, performing state-of-the-art projects.
- ◆ A solid perspective for the future with a steep learning curve in many different areas and business domains.
- ◆ An attractive salary package, including several extra-legal benefits (incl. company car, pension plan, hospitality plan, meal vouchers, etc.).
- ◆ A professional & individual training- and development plan.
- ◆ A dynamic working environment in a fast growing and healthy company.

| Contact Information



Should you be interested by this position and believe you're the perfect candidate for the job, just send your motivation and curriculum vitae to Christophe Faems via recruitment@omninet.be



For additional information you can contact us on [+32 16 498522](tel:+3216498522) or via the above listed email address.



Other vacancies and more information can be found: www.omninet.biz

- A large part of this implementation is based on parameterization, but you will regularly require:
 - Scripting (based on VBScripting)
 - Setup Interfacing based on Web Services (REST / SOAP)
 - Web Technologies e.g. XSLT, HTML, JavaScript
 - Relational database knowledge is mandatory.
- OMNITRACKER has an integrated customization and development platform, to customize the system to the exact requirements of the customer (OMNITRACKER is one of the most flexible systems world-wide in its segment).

| Profile

Experience and required knowledge

- Most important is your dedication to perform an excellent job delivering high quality.
- You are customer oriented and eager to learn.
- You have minimum between 1 to 3 years of working experience in a similar job at a similar level.

Technical Skills:

- You have good understanding of the concept and details of relational databases (e.g. MS SQL Server or Oracle);
- Experience with others Service Management tools is an asset: like ServiceNow, Cherwell, Ivanti,... <http://list.ly/list/Cy-itol-tools>
- You have experience in implementation and/or adaptations of software/applications. You understand the nature and architecture of software tools;
- Knowledge of ITIL (IT Infrastructure Library) and experience with Service Desks is mandatory;
- You have good technical skills (or background) and are interested in technology

| Territory

- This job is mainly (>70%) performed at customer premises within the Belgian territory. Short term assignments within the Netherlands or Germany may happen from time to time.

- You have development experience (VB or VBScript or .NET or equivalent programming language e.g. JavaScript);
- You have good knowledge of Web Technologies such as REST / SOAP, XSLT, HTML
- Knowledge of IT infrastructure is an advantage: like MS Windows Server platform, Active Directory, MS IIS, SMTP, ODBC, LDAP, XML, Crystal Reports, ...

Soft Skills:

- You are a quick learner, common sense and have a minimum understanding of processes (workflows). Knowledge of BPM with BPMN 2.0 notation is an advantage.
- You can work independently by having attention for details and are precise (what you do does not require reviews and you understand the need for structured documentation of your own work);
- You are customer oriented & communicative. You can put yourself in the position of the customer (empathic);
- You are a service oriented thinker;
- You can think conceptual;
- You have a high drive, much energy, self-motivated;
- You are a communicative team player;
- You speak Dutch, French and English.
- You are willing to travel within Benelux for short periods (average project is 50 man-days, done by more than one person).

| OMNINET is...

- OMNINET is the company behind the state-of-the-art business process- and service management platform OMNITRACKER but also OMNIPRIVACY (GDPR Management System).
- OMNINET is represented in most European countries, servicing its customers either via direct or indirect sales (Partner network).
- With over 400 man-years of development experience, OMNITRACKER has a solid foundation combined with flexibility to provide added value for every customer looking for a professional service management solution.
- Our customers are mainly medium and large sized enterprises across Europe. Some Benelux references are: Acerta, Attentia, European Parliament, Flemish Government, Jan De Nul, Rabobank, VRT, Securitas, RealDolmen, Recupel, RVA/ONEM, Systemat and many more.
- Together with a team of passionate colleagues, it makes OMNINET an organization where each employee can have a familiar feeling to make a success out of it.
- Our offices are located in Leuven (Diestevest 32), from where we cover the BENELUX market.