





Contract Management Center

Overview

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OMNITRACKER Contract Management Center at a glance



Effective contract administration with OMNITRACKER Contract Management Center

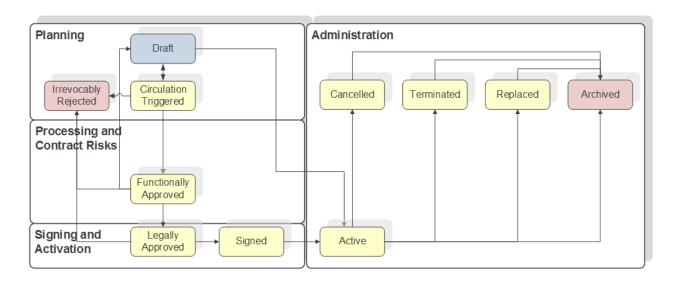
- Software solution for management orientated planning, controlling and administration of contracts
- Clear definition of roles ensures transparency
- Optimising the efficiency, effectiveness and economy of the service or relationship described by the contract
- Balancing costs against risks
- Actively managing the customer-provider relationships

Process Phases



OMNITRACKER Contract Management Center supports the following process phases:

- Planning
- Processing and contract risks
- Signing and activation
- Administration



Key Features 1/2



General

- Automated and standardized contract workflows
- Less errors
- Increased transparency required by law
- Enhanced economical use of resources
- Cost reduction
- Auditing acceptability

Planning and management

- Management of related contracts
- Electronic contract management

Key Features 2/2



Processing and monitoring

- Contract classification
- Static and dynamic role concept
- Risk management throughout the entire lifecycle
- Comprehensive search function
- Continual access to all contract objects
- Time saving via quick retrieving of contracts

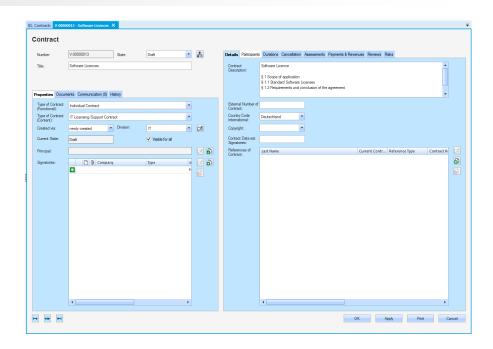
Interface and display

- Web-wizard to enter data easily
- Clearly arranged input forms
- Real-time analysis (reports)

Process Phases: Planning



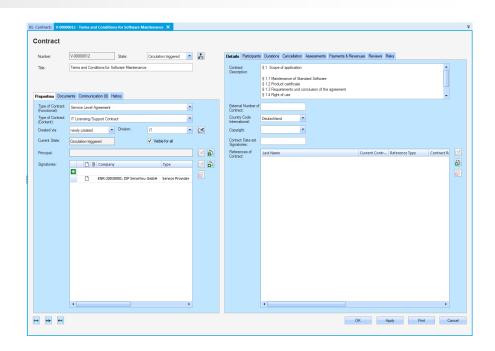
- Contract initiator can enter first contract information
- Wizard to guide the user during the set-up of contract
- Contract classification according to
 - Function (e.g. framework contract, individual contract)
 - Content (e.g. rental contract, purchase contract)
- Linking to further contracts can already be managed



Process Phases: Processing and Contract Risks



- Functional approval of a contract by an authorized employee
- Composing the wording of a contract
- Use of contract templates and general terms and conditions
- Enter comments, questions and additions to the contract object
- Contract review tickets can be created during every workflow state
- Static and dynamic role concepts supports contract processing

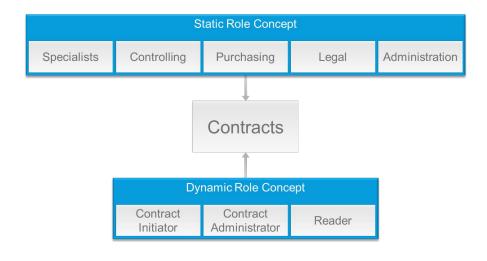


Role Concept



Static and Dynamic Role Concept:

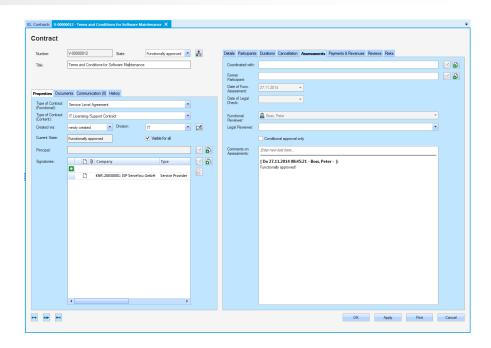
- The user lists for read and write permissions are created dynamically depending on state (dynamic) and user group (static).
- Static role concept:
 - Employees belonging to a certain user group (e.g. specialists, legal) are granted read-/write-permissions for certain contract types.
- Dynamic role concept:
 - Contract initiator or contract administrator can grant read-/ write-permissions for one specific contract.



Process Phases: Processing and Contract Risks



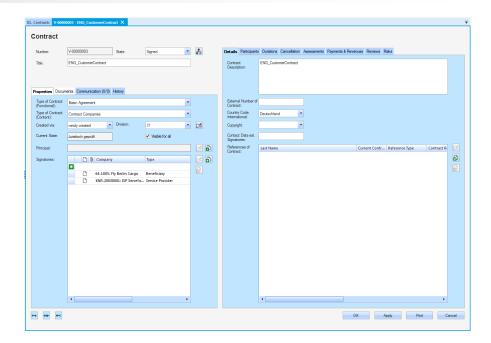
- Legal check of contract
- Legal approver evaluates risks regarding liability, guarantee, duration, cancellation and others as well as business critical and event risk.
- Contract signing
- Monitoring of contract risks
 - Risk management throughout a contract's entire life cycle



Process Phases: Signing and Activation



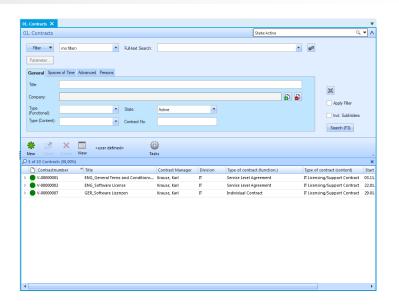
- After a contract was signed it is set to state "active"
- Management of
 - Changes (contract changes, jurisdiction changes)
 - Addendums
 - Cancellations



Process Phases: Administration



- Monitoring of terms contract periods
- Contract transfer from contract initiator to contract administrator:
 - Static analyses of contract status
- Management of data relevant of a contract
- Depending on defined roles, users can read or write the contract object
- Comfortable search functions
 - Via individual fields (e.g. state)
 - Full text search
- Reminder and escalation mechanisms
- All changes made to a contract will be logged on tab "History"



- Wiedervorlage- und Eskalationsmechanismen
- Historie zum Nachvollziehen aller Änderungen am Vertragsobjekt

Reports



- Predefined reports are available, e.g. contract journal and contract overview.
- Easy and flexible adaption of reports is possible.

Contract Overview

Contract Number:

V-0000001

Contract Title:

ENG_General Terms and Conditions for Software Maintenance

Division:

Creation Date: 11.03.2010 16:10

Contract Creator		Contract O	Contract Originator	
Name:	Boss, Peter	Name:	Boss, Peter	П
Email:	Peter.Boss@ibdemo.local	Email:	Peter.Boss@ibdemo.local	
Phone:	+49 (9126) 25979 110	Phone:	+49 (9126) 25979 110	

Contract Type: Service Level Agreement

IT Licensing/Support Contract

Contract Description:

- § 1 Scope of application
- § 1.1 Maintenance of Standard Software
- § 1.2 Product certificate
- § 1.3 Requirements und conclusion of the agreement
- § 1.4 Right of use
- § 2 Subject matter of the agreement, scope of services

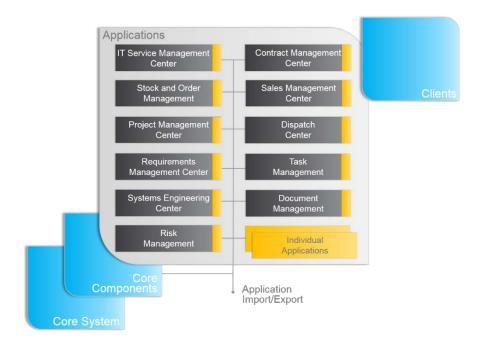
ſ	Signatories					
	Name:	Туре	Date of Signature Signed by			
	ISP ServeYou GmbH	Service Provider	03.11.2008	-		

Preferred Date		Start Contract	Vaa
of Signing: Start Date:	03.11.2008	by Signing: Unlimited	Yes
End Date:	03.11.2000	Duration:	Falsch

Extensibilities



- Easy implementation of OMNITRACKER Contract Management Center in current OMNITRACKER installations
- Easy integration of further OMNITRACKER solutions, e.g. OMNITRACKER Project Management Center





Questions?



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