OMNINET
SOFTWARE SOLUTIONS

OMNINET

Industry:

Software

Products:

Software to support business processes, e.g. IT Service Management, Project Management and Requirements Management on the OMNITRACKER platform

Employees:

> 100

Conclusion

"With the enhanced Requirements Management Center, there is now increased demand for OMNITRACKER from customers who value professional requirements management. The area of application is in IT organizations whose IT processes include larger in-house development projects. Change management and release management processes are simplified considerably due to the improved integration of requirements management."

Hans Anacker,
Head of Consulting

The task

A year ago, the OMNINET GmbH decided to use the HOOD methodology and to gain the HOOD INSIDE certification for the established software tool OMNITRACKER Requirements Management Center.

OMNINET set themselves the specific challenge to integrate the processes of requirements definition and implementation on one platform and to optimize the existing implementations of the change and release processes. Goals were the implementation of customer projects concerned with efficient product development, prevention of over-engineering and improvement of project quality.

Initial situation

OMNINET themselves already used change and release processes based on OMNITRACKER in executing customer projects. These process implementations included the following phases:

- Implementation
- Test
- Approval of implementation

The phase of definition and structuring of requirements was not sufficiently supported.

Our solution

In cooperation with the HOOD Group, the existing process implementations were extended by the requirements definition process. OMNITRACKER Requirements Management Center now reflects the methodology and the process description of the generic HOOD INSIDE RM&E information model. HOOD INSIDE is an initiative of the HOOD Group.
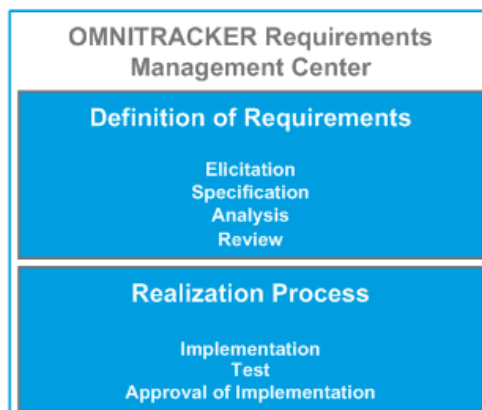
OMNINET uses OMNITRACKER Requirements Management Center in all customer projects in addition to other components, such as Project Management Center. OMNINET consultants are trained in requirements management and cooperate with the expert team of the HOOD Group in Munich. In this way, the basis for professional requirements management exists from the beginning of a project.

OMNINET customers are able to record their own requirements in Requirements Management Center by web access. They can track each requirement from creation to complete implementation. Customers are thus actively involved in the specification of the requirements and are able to take action at an early stage if requirements are missing. This supports the process of customers and OMNINET consultants gaining a common understanding of the system to be developed, of its functionality and its features.

OMNITRACKER Requirements Management Center is suitable for companies of any size. It can be adapted to customers' requirements, deviating from the standard. Included in the solution are functions of impact analysis, easy navigation from requirements to test specifications and the generation of reports.

Additional value for the customer

With the option of the enhanced OMNITRACKER Requirements Management Center, OMNINET's customers hold the key to better process support for IT operations. Through the integration of RM&E methodology in the OMNITRACKER-based software solution, projects can be implemented even more successfully. Development of complex products and systems becomes more time and cost effective with product quality being improved at the same time. All goals set were reached in the enhancement of existing change and release process implementations.

OMNITRACKER Requirements Management Center

Definition of Requirements

Elicitation
Specification
Analysis
Review

Realization Process

Implementation
Test
Approval of Implementation

OMNITRACKER
THE E-TRACKING SYSTEM

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