



OMNITRACKER

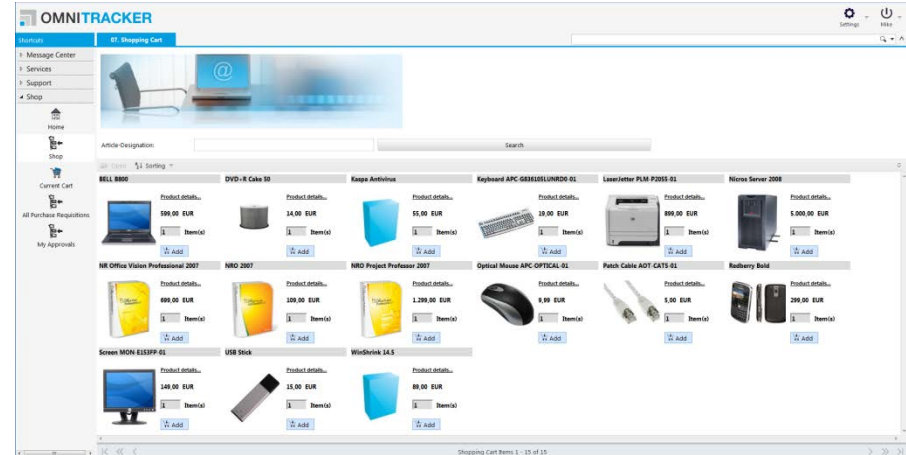


Stock and Order Management

Overview

Benefits of OMNITRACKER Stock and Order Managements

- Purchase Requisitions are generated in the Web Shop ready for further processing.
- The entire processing cycle from order to delivery can be tracked with one single tool.
- Precise information on the state of an order and delivery transaction is always available.
- All people involved find all information they require in the central database.



Processing and Management

- Customers' Purchase Requisitions are generated directly in the Web Shop.
- All objects needed (Purchase Requisitions, Purchase Orders, Products, Shopping Cart Items, etc.) are managed with one single tool.
- Automated actions work across process boundaries.
- Queries, filters and reports can be defined across process boundaries.
- Stock management can be organized in a choice of ways, part-automated based on specified maximal and minimal stock levels.
- SOM is multi-client capable. Several clients can sell their specific ranges of products through the same Web Shop. Client-specific objects and groups, such as Shopping Cart Items and Article Groups can be defined. In this way, the view of a web shop customer can be limited to a client-specific range of products.

User Interface and Display

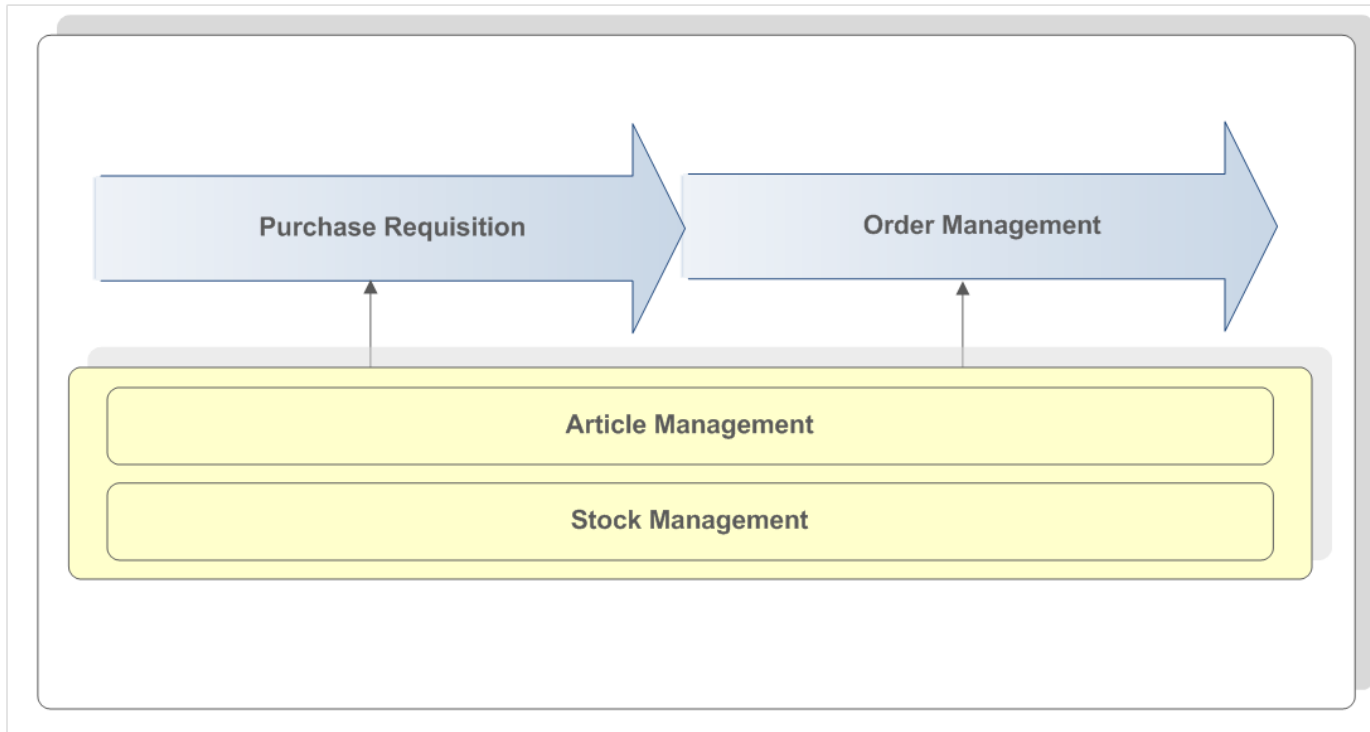
- Comprehensive overviews of current and past activities can be displayed.
- Information can be interpreted quickly because the display formats of all objects, such as Purchase Requisitions follow a common standard.
- Navigation between processes takes only seconds.
- Rules can be defined to show or hide objects.

Miscellaneous

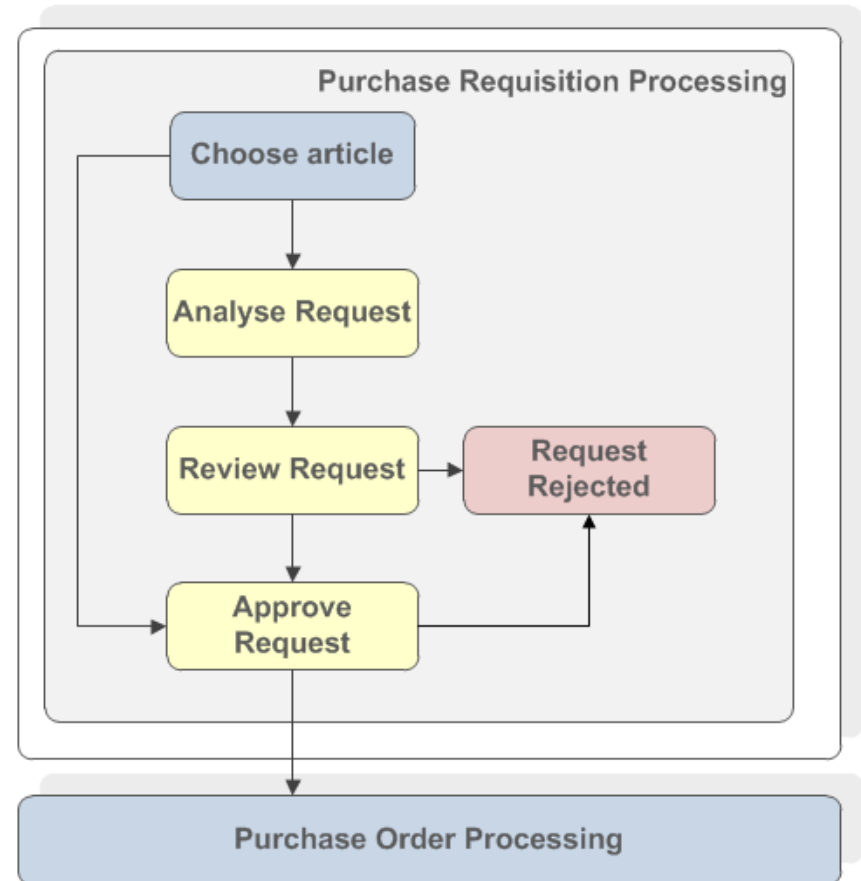
- Further OMNITRACKER solutions (for example ITSM Center) can easily be integrated.
- The Stock and Order Management application can be quickly reconfigured to keep pace with changes in a company's processes.

OMNITRACKER Stock and Order Management

- Supports creation and management of Purchase Requisitions including an approval process based on budget-limits.
- Furthermore an order management process is supported.



- Purchase Requisition is created.
- The collection of articles requested is technically approved, if technical approval is required for any one of the articles.
- If the Purchase Requisition includes at least one article for which organizational approval is necessary, then the organizational approver is informed via email.
- The organizational approver approves or rejects the request.
- The applicant is informed about approver's decision via email. Alternatively, the applicant can check the status of the request using the web portal.

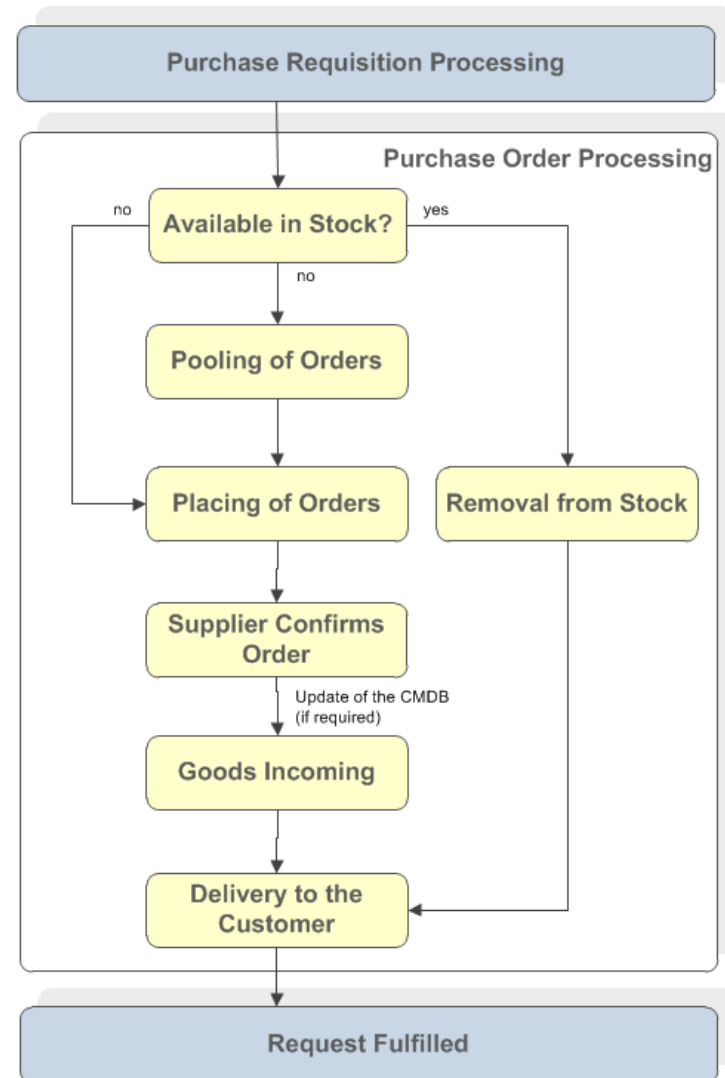


Objectives:

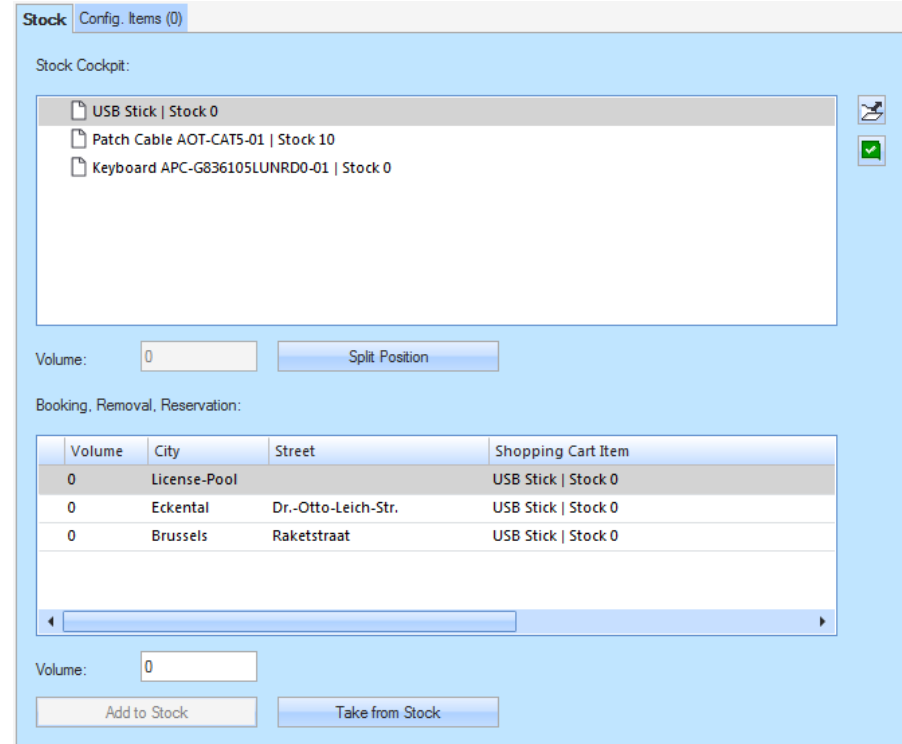
- Deliver within the contractually agreed time periods.
- Achieve competitive pricing.
- Obtain volume discounts by merging several Purchase Orders.
- Optimize Purchase Orders from the same supplier to the same delivery address by specifying a minimum stock level.

Procedure:

- The creation, merging and approval of Purchase Orders is organized systematically.
- The articles ordered are delivered to the warehouse or directly to the customer.



- This process is concerned with the control of stock levels of articles.
- SOM allows the stock levels of specific articles to be monitored by the purchasing department more easily: SOM automatically sends out notifications as soon as the specified minimum stock level is reached.
- SOM can monitor minimal order quantities as well as minimum stock levels and can generate Purchase Orders automatically.



The screenshot shows the 'Stock' management interface. At the top, there is a 'Stock Cockpit' section with a list of items:

- USB Stick | Stock 0
- Patch Cable AOT-CAT5-01 | Stock 10
- Keyboard APC-G836105LUNRD0-01 | Stock 0

Below the list, there is a 'Volume:' input field with the value '0' and a 'Split Position' button. Underneath, the 'Booking, Removal, Reservation:' section contains a table:

Volume	City	Street	Shopping Cart Item
0	License-Pool		USB Stick Stock 0
0	Eckental	Dr.-Otto-Leich-Str.	USB Stick Stock 0
0	Brussels	Raketstraat	USB Stick Stock 0

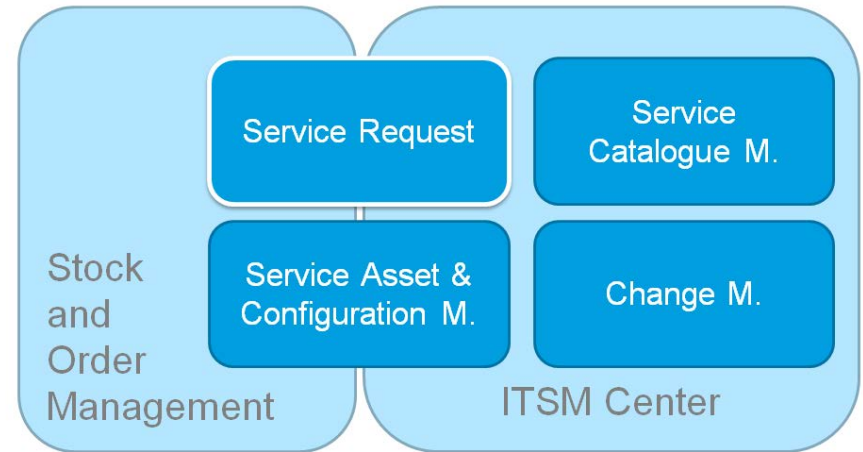
At the bottom, there is another 'Volume:' input field with the value '0', and two buttons: 'Add to Stock' and 'Take from Stock'.

- All article data are managed in one common article database. In this way, articles can conveniently be assigned to several groups.
- Every article is recorded and comprehensively defined and described. The article can contain details of suppliers and technical information, as well as images and manuals as attachments.
- Several articles can be structured in Shopping Carts and Article Groups.
- In the Web Shop, customers select from ,their‘ choice of Shopping Cart Items.

- ▾ 01. ITSM - Service Asset & Configuration Management
 - 01. CMDB
 - 02. CI Details
- ▾ 03. Product Catalogue
 - 01. Archived
- 04. DML
- 05. Config Items (Inv. Scanner)
- 06. CI Details (Inv. Scanner)
- ▾ 07. Shopping Cart
 - 01. Archived

Example: Integration of ITSM Center and SOM:

- Both applications share the Request Fulfillment Process.
- This means that both applications use Service Request Tickets to record either service requests or Purchase Requisitions.



Questions?



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