

Stock and Order Management

Optimises your order and delivery processes



OMNITRACKER Stock and Order Management supports all processes involving the ordering and delivery of articles: from recording a purchase requisition in the web shop to assessment, approval and delivery. The universal OMNITRACKER business process platform allows you to easily integrate other OMNITRACKER applications as well as individual business processes. This means that all business processes are supported seamlessly by one single platform.

Key Benefits

Process optimisation

- Efficient workflows
- Sophisticated roles and permissions concept
- Intelligent approval processes
- Integrated web shop
- Multi-client capability

Cost savings

- Management of all information on one platform
- Fast implementation
- Easy to configure

Support for all processes

- Article and stock management
- Master data management
- Purchase requisition
- Order management
- Consistent tracking of all processes

Integration and expansion

- Complete integration in the OMNITRACKER service portal
- Can be fully integrated into the OMNITRACKER ITSM Center
- High-performance interfaces

Challenges

If you are a service organisation responsible for the provision of articles, you need efficient processes to manage articles and orders as well as inventory. You must provide all articles on time and make your purchasing as cost-effective as possible.

Integrated solutions

All processes involving the ordering and delivery of articles must integrate seamlessly into other business processes. This means that you benefit from existing information across processes.

How can OMNITRACKER help you?

OMNITRACKER Stock and Order Management supports all processes involving ordering and delivery. As the application has multi-client capability, you can offer different articles to different customer groups in the integrated web shop.

You can use OMNITRACKER for all your business processes and thereby reduce your costs considerably. By integrating Stock and Order Management with the OMNITRACKER IT Service Management Center, you can access the same data from both applications. You can then order articles directly from the IT Service Management Center.

 **Hard to believe? Let us prove it!**

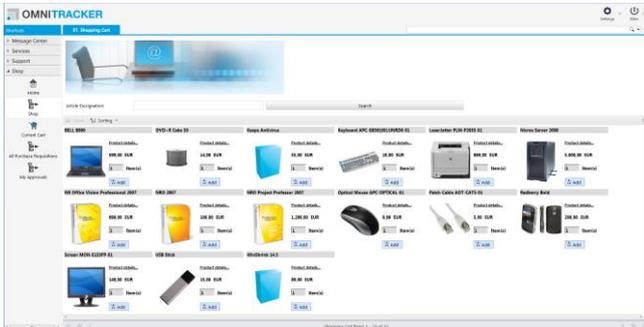


Stock and Order Management

OMNITRACKER Stock and Order Management features full support of all processes, intelligent workflows, extensive integration options and a high degree of flexibility. The processes have been tested in practice time and again and can be easily configured to suit the needs of your organisation.

Web shop

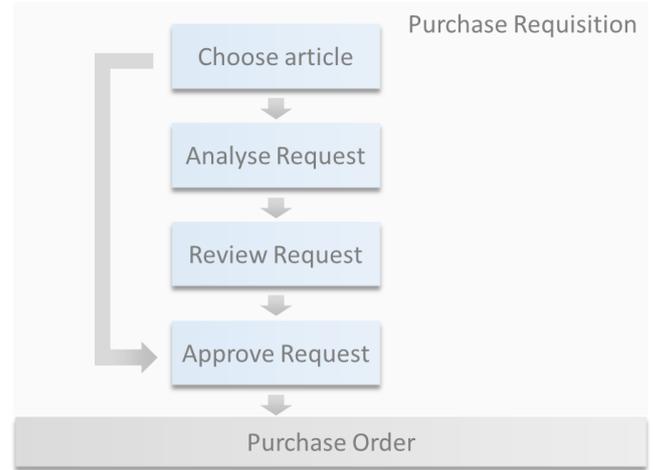
Customers can create their purchase requisitions in the integrated web shop and track their processing status. As OMNITRACKER Stock and Order Management has multi-client capability, you can define different product ranges for different customer groups. The web shop is integrated in the OMNITRACKER service portal in such a way that users can request the articles required very efficiently.



Web shop fully integrated in the OMNITRACKER service portal

Purchase requisition and approval

Orders in companies must be justified and supervisors and cost centre managers must be informed about the purchase requisitions of their employees. OMNITRACKER Stock and Order Management provides for multi-level assessment and approval procedures. You can define whether organisational approval or technical assessment is required for certain articles. If a purchase requisition contains articles which must be assessed or approved, those in charge of approval are automatically informed. Depending on the value of the goods in the purchase requisition, organisational approval may also be required. You can easily configure the integrated approval processes to meet your company's needs.



Intelligent approval procedures support your processes.

Article management

Article-specific data for each article is stored in the product catalogue, for example, product descriptions, data sheets, handbooks, images and dependencies between articles. You can create different client-specific shopping cart items for articles, in order to offer them to different clients. Shopping cart items contain client-specific information, for example, the selling price and agreements on approval procedures. In addition, shopping cart items can contain information which is not displayed in the web shop, for example, supplier information (discounts, rebates, payment due dates etc.). You can assign each shopping cart item to any article groups and thus customise the offer for specific clients. You can construct the article groups hierarchically to give your customers a quick overview.

Approval processes for adding new products to the range and removing products from the range in an orderly way are also part of article management.

Stock management

Using OMNITRACKER Stock and Order Management you can control stock at separate storage locations. If warehouse stock falls below minimum levels, Stock and Order Management can automatically inform the purchasing department or reorder the articles.

Order management

If articles are not in stock, orders can be pooled in order to obtain discounts. The purchase department stores the order information for certain suppliers and addresses and defines when Stock and Order

Management should automatically activate an order. Articles from purchase requisitions are automatically assigned to an appropriate pooled order. As soon as the defined minimum value or time limit for the pooled order is reached, the order is placed automatically.



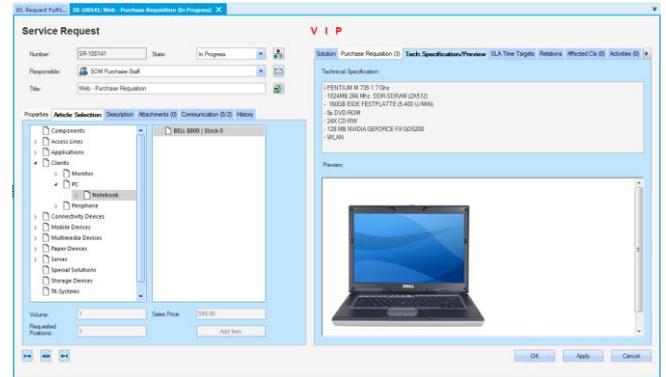
Reduce your costs with pooled orders.

Master data management

Master data is managed centrally and contains all the information about companies, locations, cost centres, individuals and teams. Master data information can be exchanged online or offline with external systems.

Creating documents

You can define templates for creating documents like orders. When ordering articles by email from suppliers you can, for example, automatically generate and send an email and include the order as an attachment in PDF format.

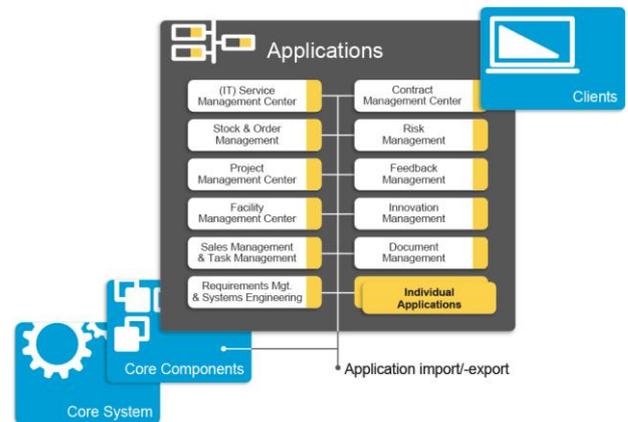


Stock and Order Management can be fully integrated into the IT Service Management Center.

Continuous integration

You can integrate OMNITRACKER Stock and Order Management with other OMNITRACKER applications on the OMNITRACKER platform. When you use the OMNITRACKER IT Service Management Center, the processes from both applications complement one another seamlessly. For example, you can manage purchase requisitions & via request fulfilment in the ITSM Center. Other process data, for example, from change management and configuration management is also available across all processes.

You can expand your OMNITRACKER installation at any time and adapt it to your requirements. Many business processes are fully supported by ready-to-use OMNITRACKER applications. In addition, you can use the powerful Core Components to integrate external systems.



What is OMNITRACKER?

OMNITRACKER is a universal platform for business processes on which all OMNITRACKER applications are based. OMNITRACKER is a powerful tool for adapting processes to your needs:

-  **Save time** *OMNITRACKER offers solutions which you can implement quickly and adapt easily.*
-  **Cut costs** *After only a few days of training, you will be able to independently implement and configure OMNITRACKER applications.*
-  **Flexibility** *All OMNITRACKER applications are out-of-the-box solutions that are easily adapted to your needs – with no programming required.*
-  **Maintainability** *You can easily maintain your OMNITRACKER applications yourself.*
-  **Release compatibility** *Guaranteed release compatibility with future versions of the OMNITRACKER platform.*
-  **Customer-centered development** *Further development is geared towards the needs of the customers.*



 **OMNITRACKER supports all your business processes – regardless of company size.**



OMNINET

SOFTWARE SOLUTIONS



As an owner-managed company, we answer solely to our customers. Our top objective is to offer our customers high-quality products and first-class service. To achieve this, we consistently fulfil the wishes and requirements of our customers regarding product content, quality and schedule. Our commitment to a customer does not end with the signing of the contract; but rather, that is when it begins.

Would you like to know more about OMNINET and OMNITRACKER solutions? Then please get in touch with us!



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