OMNINET

GRC Center

Successful leadership with
integrated risk management

Your benefits

- **OMNITRACKER GRC Center links compliance with a wide range of standards and combines all information as well as the essential metrics in one single solution.**
- **You plan, implement, monitor and improve your business processes—taking into account risk, compliance and security aspects in your own databased system.**
- **You establish higher transparency at product, process and project level in order to manage and lead your company more targeted, both operationally and strategically.**
- **You proactively and systematically avoid dangers and minimize risks in your organization.**

Governance, risk and compliance

Governance, risk and compliance (GRC) are the three most important action levels for the successful management of an organization (companies, NGOs or public institutions).

In the field of governance, you define overarching targets as well as the methodology applied. Moreover, you plan necessary resources. This also includes dealing with risks at an early stage and providing strategies for risk minimization. Compliance with multiple internal and external requirements as well as the overview and real-time availability of important information support you in good corporate governance.

The OMNITRACKER Governance, Risk and Compliance Center assists you in every management decision, enabling you to run your organization in a profitable, transparent and comprehensive way.

Governance, risk and compliance

The three most important action levels for managing organziations successfully and in compliance with the law

Governance
In the area of governance, you define qualitative and quantitative corporate targets. You manage relationships with your stakeholders, and you administer your most important contracts. In a broader sense, it is also about the legally regulated responsibility of an organization and the commitments it has made. The other two areas, risk management and compliance, help you to achieve your defined objectives and comply with all regulations.

Risk
On the one hand, software-supported risk management involves the early identification, systematic collection, analysis and assessment of risks, and, on the other hand, the provision of risk strategies and iterative risk handling. All business risk types must be considered here, for example strategic risks, market risks, default risks, compliance risks and operational risks. Risks are defined as events that have an impact on the achievement of company objectives.

Compliance
Compliance is understood to be the adherence to internal and external requirements. These can be laws, regulations and standards or codes of conduct. This consciously managed compliance aims to avoid legal sanctions or damage to the company's reputation and to increase the quality and predictability of its business activities. Control elements include checklists, management systems and industry-specific standards as well as generally applicable legal requirements.

For good leadership, all three areas should be applied together:

- Governance includes both compliance and risk management elements.
- Risk management extends across all subject areas and organizational units.
- Compliance guidelines and their reliable implementation are part of successful long-term corporate governance.

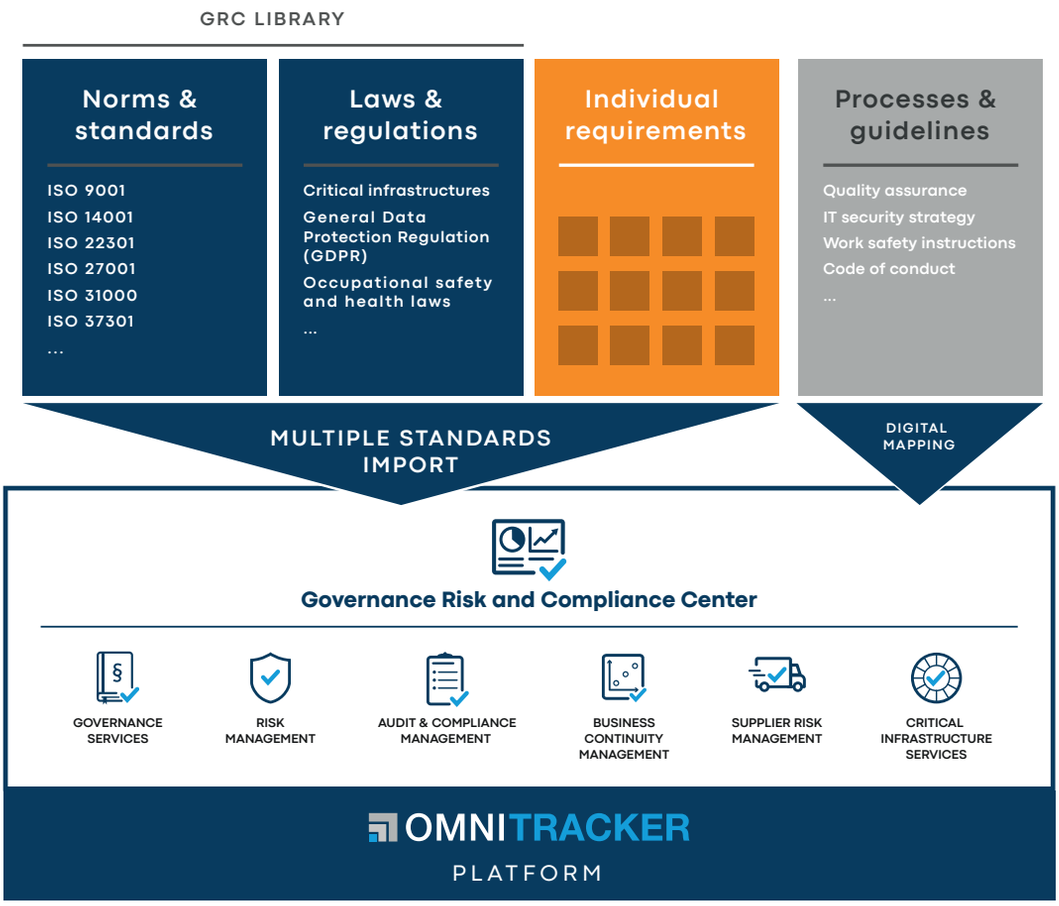
APPLICATION & PUR-

Compliance management systems are becoming increasingly important, especially for organizations with complex communication structures. At the same time, there is a threat of high sanctions and loss of reputation in the event of violations. New regulations, ordinances, and legal requirements, as well as the demands of various norms and standards, must be implemented securely with the use of suitable software solutions. In addition to the obligatory regulations, the number of organization-specific guidelines and requirements is also growing.
Electronic business records can have extensive regulatory and legal requirements, regarding data storage, documentation and verification obligations.

With OMNITRACKER GRC Center, you get optimal support for documented, legally compliant corporate governance. Our GRC solution can be implemented across all industries and organizational structures, including locations and business units.

The GRC Center provides a comprehensive set of methods and procedures. You also benefit from long-term investment security, as both the technical infrastructure and all content can be adapted and expanded at any time.

OMNITRACKER GRC Center



Modular strcture of the OMNITRACKER GRC Center

OMNITRACKER GRC Center consists of the following modules: Risk Management, Audit & Compliance Management, Governance Services, Business Continuity Management, Supplier Risk Management and Critical Infrastructure Services. It is structured modularly so that it is possible to expand and customize the individual elements at any time. The coordinated interaction of all components provides you with a strong all-in-one GRC solution.

The Risk Management module has a standardized methodology for prioritizing your risks. The sophisticated data model of Audit & Compliance Management offers you a digital management solution of any requirements and their auditing.

Governance Services help you to define as well as to pursue your business objectives and to integrate all elements of audit, risk and compliance management. This way, your leadership team can make more reasoned management decisions.

Business Continuity Management helps to mitigate the severity and number of incidents and to quickly resume regular business operations after critical events. Supplier Risk Management regulates supplier selection, outsourcing and contract management. Critical Infrastructure Services support organizations whose processes are part of the critical infrastructure.

OMNITRACKER GRC Center

Seeing the big picture and using synergies

The GRC Center is part of a modern all-in-one system with a standardized database for all business units of your company. With the combination of all modules of the GRC Center, you receive the ideal digital support for successful corporate governance.

Third-party systems can be connected via standard interfaces (e.g. REST or SOAP).

Automate your business processes easily and across departments with OMNITRACKER BPMN. In combination with OMNITRACKER ITSM Center, you obtain an ISO 27000-compliant Information Security Management System (ISMS).

With OMNITRACKER, you operate a central IT solution for all your activities regarding governance, compliance and risk management.

Risk Management

With OMNITRACKER Risk Management, you collect, evaluate, control and document all risks on all levels.

Audit & Compliance Management

With OMNITRACKER Audit & Compliance Management, you build up an internal control system for the secure compliance with all requirements.

Governance Services

With the help of OMNITRACKER Governance Services, you control and document all objectives and evidence-based management decisions.

Business Continuity Management

OMNITRACKER Business Continuity Management provides you with tools for proactively dealing with the effects of incidents.

Supplier Risk Management

OMNITRACKER Supplier Risk Management helps you to take make-or-buy decisions and to centrally manage your vendor relationships and contracts.

Critical Infrastructure Services

Critical Infrastructure Services help organizations to identify and secure critical processes in conformity with regulations.

Multistandard

Compliance with any ISO standards and ITIL® recommendations

The architecture of OMNITRACKER GRC Center is based on market analyses of leading, globally operating business consulting companies. Therefore, all relevant ISO standards and the recommendations of the ITIL®4 framework can be taken into account with the included modules.

Catalogs of questions regarding future requirements can also be implemented on time. In the event of changes in legislation, we reliably offer you a suitable solution to integrate new regulations into your multistandard software. The standards listed below refer to the legislation of Germany.

Frameworks

- ITIL®
- ISO
- COBIT
- ANSI

Management Systems

- ISO 9001
- ISO 14001
- ISO 20000
- ISO 27001
- ISO 27701
- ISO 22301
- ISO 30000
- ISO 37301
- ISO 50001
- ISO 55001

IT & Telecommunications

- B3S IT-Sicherheit
- EN 50600
- TL 9000

Public Administration

- BSI-Standard 200-1
- BSI-Standard 200-3
- BSI-Standard 200-4

Finance & Insurance

- BaFin MaRisk (BA)
- BaFin BAIT
- SOX

Transport & Traffic

- ISO 28000
- DIN ISO 45001
- AS 9100

Health

- DIN EN 15224
- ISO 13485
- B3S Gesundheit

Food

- ISO 22000
- LMIV
- DIN 10501

Automotive

- IATF 16949
- VDA 6.3
- VDA TISAX

Media & Culture

- DIN EN 16095
- DIN EN 16096
- QsM

Defense

- MIL-STD-810
- AQAP-2310
- AQAP-2110

Energy

- ISO 27019
- B3S VvFW
- ISO 29404

Water

- DIN EN 15975
- ISO 24512
- RL (EU) 2020/2184

Municipal Waste Management

- DIN SPEC 1108
- ISO 24527
- B3S Wasser

Individual or specific norms, standards or regulations

Your standard is not mentioned? Add more requirements to your GRC Center by yourself.

Assessing risks in a structured way and dealing with them systematically

Your benefits

- Comprehensive risk management minimizes the impact (e.g. market, legal and financial risks) of individual risks and the sum of all risks.
- You create more transparency on product, project and company level, as you deal intensively with your risk structures.
- In addition to risks, you will also recognize opportunities and potential for improvement as you systematically analyze your workflows.
- You benefit from improved planning security —thus, resource bottlenecks are avoided.
- You comply with industry-specific legal requirements.

Risk Management

Cyclic risk assessment

With OMNITRACKER Risk Management, you collect, evaluate, control and document all risks on process, project and company level. After systematic analysis of the probability of occurrence and potential impact, a prioritization takes place. After determining a suitable risk strategy, an individual catalog of measures is defined to deal with each individual risk appropriately.

This complex overall procedure requires subdivision into standardizable, easily implemented subprocesses. Our risk management software reliably executes every single step. Automated workflows ensure that regular analyses, assessments, monitoring and implementation of all actions and tasks are performed securely.

By using risk indicators, you systematically minimize risks standardized for all locations. In a graphical overview with Business Intelligence, you can see all aspects of risk management at a glance.

With these structured analyses, you quickly evaluate all risks so that you can protect your company against financial threats. If targets within risk management are not met, automatic risk escalations are triggered so that you can respond in time with the appropriate risk strategy.

Your top features

Simple customizing (incl. individual permissions and role concepts)

Risk management through actions, plans and programs

DIN ISO

Support of the risk management requirements of ISO 31000

2- or 3-dimensional risk models

RPN

Calculation of Risk Priority Numbers (RPN) for risk prioritization

Definition of risk strategies (avoid, reduce, transfer, accept)

Audit & Compliance Management

Successfully pass audits and inspections

With OMNITRACKER Audit and Compliance Management, you build an internal compliance and control system. You create a structured management of all requirements to be met by your organization and check their compliance in a wide variety of audits and inspections.

Five customizable audit modes (process, project, certification, management system and individual audits) are mapped. Definitions are derived, and control mechanisms are developed based on laws, norms, standards, guidelines and processes. This enables you to conduct audits in a standardized manner, document audit activities seamlessly, and track preventive and corrective measures digitally.

Thanks to its multistandard functionality, you are prepared for new laws at an early stage. Furthermore, you can establish new audit processes in good time.

Your benefits

- **Requirements-based control system to easily pass your audits and inspections**
- **Secure implementation of IT security and data protection requirements**
- **Verifiable, documented implementation of all measures**
- **Different, customizable audit types**
- **Support for audits, self-assessments, individual audits, and audit programs**
- **Facilitate collaboration with federal and state agencies**
- **Pass supplier qualifications**

Your top features

Multistandard for all laws, norms, guidelines & requirements

Automated knowlege base

Integrated risk management

Requirements catalogs, incl. questions are easy to import

Verifiable documentation

5 different audit modes

Governance Services

Make, centrally manage and monitor management descisions

With OMNITRACKER Governance Services, you structure and control all management decisions. Moreover, you demonstrably set the direction and objectives of the organization. In doing so, you adhere to legal and normative obligations and document your decisions transparently and comprehensibly in a system. All information from risk, audit and compliance management is made available to the leadership of an organization.

Central management and monitoring of critical business activities, including the derivation of obligations and targets, support you in successfully managing your organization in compliance with the law.

You set and track your targets (KPIs) in coordination with all stakeholders and benefit from comprehensible and transparent internal and external communication.

Your benefits

- **Documented compliance with legal verification requirements**
- **Quicker management decisions**
- **Transparent internal and external communication of your compliance guidelines**
- **Integration and control of all elements of audit, risk and compliance management**
- **Central management and monitoring of contracts**
- **Overview and tracking of all non-conformities and corrective actions**

Your top features

Documentation of all management decisions

Transparent dashboards with Business Intelligence

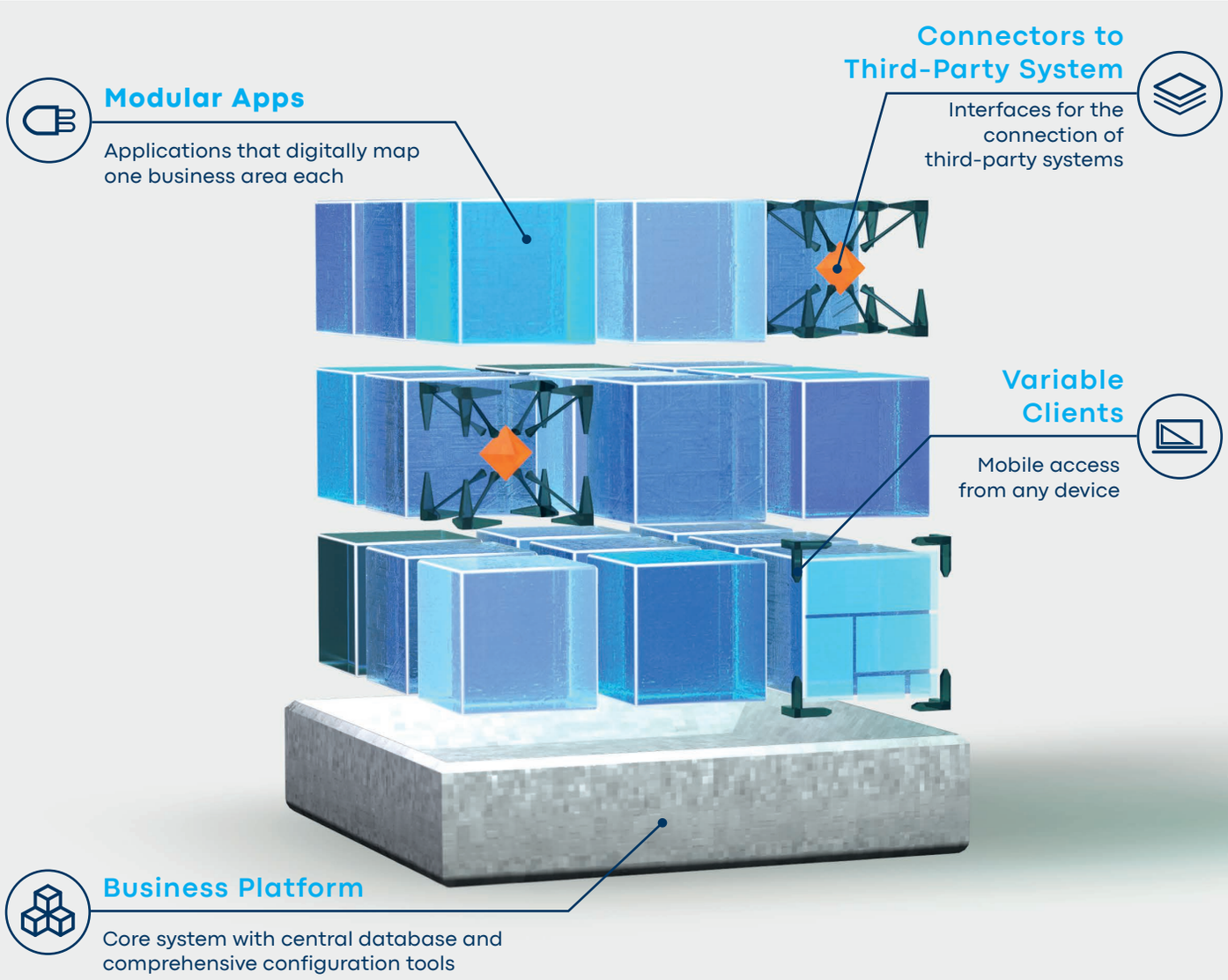
Integrated contract management

Communicate reports and requests to the compliance organization transparently

Integrated risk management

Integrated audit & compliance management

The foundation for your coporate governance



The Business Process Ecosystem

The flexibly configurable all-in-one software solution for business processes consists of the core system, interfaces, process modules (applications) with which you can digitally map the processes in your company, taking into account all legal requirements.

Adapt OMNITRACKER individually to your workflows, even if they change or new processes are added. From comprehensive applications, you put together the tools you need for smooth digital workflows.

You can start with the OMNITRACKER GRC Center and extend the functionality of your Business Process Ecosystem with the OMNITRACKER ITSM Center. You achieve a better performance of your workflows, and you will obtain a higher compatibility, transparency and process control as well as data security. For efficient digitization, automate your recurring processes with BPMN 2.0.

We also guarantee contractually assured release compatibility.

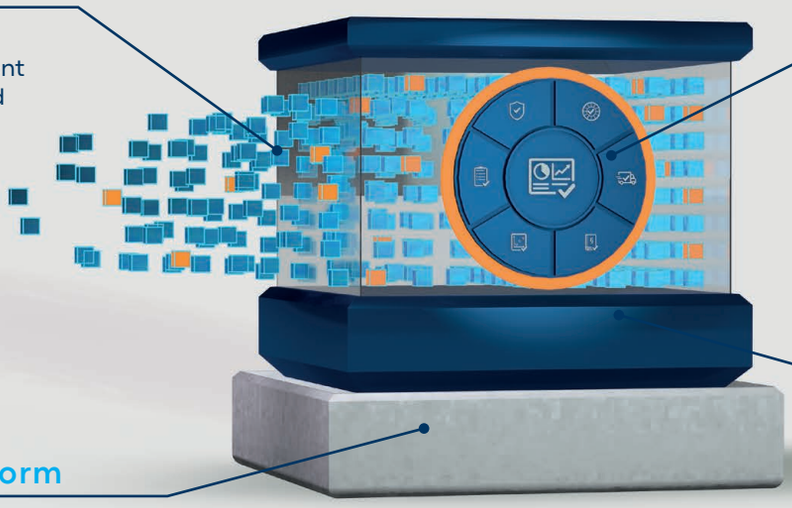
Fine-tuned in every detail

Multistandard

Every standard and individual requirement can be implemented

GRC Center Modules

All-in-one IRM solution with 6 modules



GRC Center Application Platform

Benefit from the synergies of the application functions

Business Platform

OMNITRACKER with central database und comprehensive configuration tools

GRC Center as part of a Business Process Ecosystem

OMNITRACKER GRC Center is an integrated risk management solution that can be used out-of-the-box and consists of several individual modules. Thanks to its multistandard functionality, any norms, guidelines and standards can be easily imported. The pre-configured settings can additionally be customized according to your requirements.

The GRC Center builds on the Business Process Ecosystem OMNITRACKER, allowing you to reuse functions, data and process models of your other OMNITRACKER applications to benefit from synergies and save resources.

The GRC Center as a multistandard platform is the ideal entry into an all-in-one system that digitally maps all business processes. Its impressive compatibility and the many interfaces of OMNITRACKER allow you to control all applications in just one software solution.

Your benefits

- **Modern all-in-one system**
- **Standardized database**
- **Multistandard platform**
- **Cross-departmental and cross-site processes**
- **Flexible combinations of all modules and applications**
- **Use of third-party systems**
- **Automation with BPMN 2.0**
- **Visual preparation of data with Business Intelligence**
- **Experienced digitization partner**
- **Support from our consulting team**
- **Application trainings**

Independent solutions

For companies of the SME sector to global players: We support all enterprises in the digitization and automation of IT and non-IT services. OMNITRACKER is used in all industries and company sizes. Thanks to our experience and flexibility, we serve all branches as well as niche sectors with individual solutions.

More services

Our consulting experts advise you on the development and implementation of your digital projects. As a reliable software partner, we have accompanied thousands of software projects in over 750 live systems. With this extensive experience and know-how, we support you in all phases: from requirement analysis and implementation to system migrations and workflow optimization —always with assistance of our technical support. Our trainings for end users, administrators and customizing trainings as well as web-based seminars complete the OMNINET service portfolio.

About OMNINET

OMNINET, headquartered in Eckental near Nuremberg, Germany, and with other national branches and international subsidiaries, is one of the market leaders in the field of business process software, especially in the field of IT and enterprise service management. The product portfolio ranges from a highly flexible platform for the digitization and automation of business processes to BI tools and cloud-based service management solutions.

OMNINET is certified to ISO standard and has been delivering certified and award-winning software products for 25 years—100% made in Germany. OMNITRACKER is the industry-independent software solution for an ITIL®4- and GDPR-compliant implementation of individual digitization strategies.

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Version 20220804EN

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